



CHILDREN'S HOME SOCIETY OF CALIFORNIA

We make child care accessible

MyCareConnect Information

MyCareConnect is an optional service offered to families participating in the Child Care Payment Program. MyCareConnect is a website and mobile application that allows families to receive, complete, and submit documents electronically to CHS.

To get started, contact your Program Specialist and let them know you would like to sign up for MyCareConnect.

Your Program Specialist will link your account to your preferred email address or cell phone number. Once your Program Specialist links your email address or cell phone number, you will receive a notification (via email or text message) indicating you have been connected. The notification will also include a personalized link that will allow you to create an account on the MyCareConnect website. If you do not yet have an account, you will also get your password in a separate notification. Please note, it may take a few moments for your MyCareConnect account to load.

Receiving an Invitation:

- You will receive a notification via text or email that will include an invitation link
- Click on *"Take me to MyCareConnect"*
- Follow the prompts to create an account
- In your MyCareConnect account, you will see your new connection

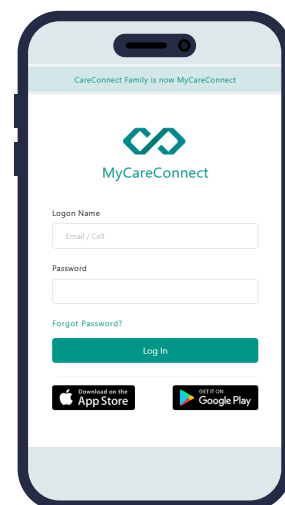
Update your Connections to CHS:

- Log into MyCareConnect
- In a yellow bar at the top, click on *"Update Connections"* (It will take a minute or two to refresh your connections)

Once the page is refreshed, you will see your connection to CHS.

Once you have created a MyCareConnect account, you can access MyCareConnect in one of the following ways:

- Download the CareConnect Mobile application on your iOS or Android device
- Go to the MyCareConnect website <https://app.mycareconnect.io/login>



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